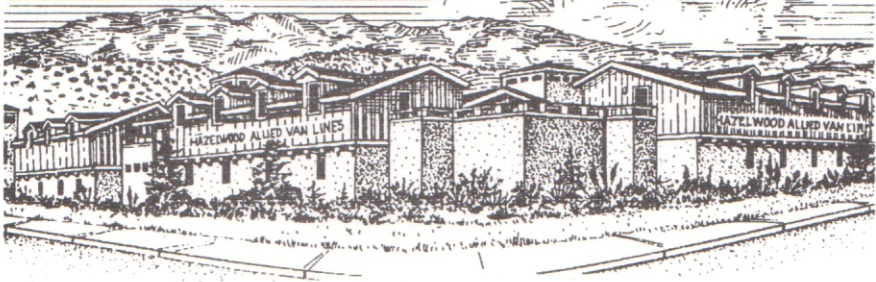


SINCE 1918



HAZELWOOD ALLIED VAN LINES

10/31/00

Dear Allan,

I just wanted to take a moment to thank you for coming to the Ventura/Santa Barbara CMSTA meeting & making an excellent presentation. We are seriously considering updating our internet service to DSL. If I can get approval, I'll be in touch. Thank you again, sincerely.

1222 Cravens Lane • Carpinteria • P.O. Box 4053 • Santa Barbara, CA 93140

(805) 963-4493

Norma Ticer
CMSTA Ven/SB Chapter Pres.